



DOAN GIA PHAT FOOD SERVICES TRADING JOINT STOCK COMPANY



Cherish Vietnamese rice granis



Open letter



To: Customers/Partners

First of all, Doan Gia Phat Food Service Trading Joint Stock Company, would like to send to our valued customers and partners best wishes for health and best regards.

We would like to send our sincere thanks to customers who have been, are and will use our products and services.

In line with our goals and mission, we are not merely a business but are developing standard rice products in the direction of sustainable development. We understand and appreciate each quality of the rice grain, the person who makes the grain and cherish the values and ideals of life to serve Vietnamese agriculture. With the desire to nurture and develop the soul in a Vietnamese family meal, that is the taste of rice - the national soul of the nation. To achieve that, we always strive to refresh the process, apply science and technology, and have a team of professionally trained and mature staff through each practical experience.

We consider the cooperation relationship as the basis for long-term and sustainable development. We are willing to listen to your input, build a respectful and transparent cooperation environment where all opinions are respected and appreciated. Through sharing and exchanging information, we can develop together, improve business efficiency and create great value and great aspirations.

Once again, we would like to sincerely thank our customers and partners for trusting and supporting Doan Gia Phat company. We believe that, with the spirit of close cooperation and the flexibility of constant innovation, we are sure to build a brighter and more successful future.

Best regards./.



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Doan Gia Phat was established to build a unified agricultural ecosystem where quality and sustainable development always go hand in hand. From farmers and raw material regions to traders, factories, and partners, Doan Gia Phat, with its experience in resource integration and the capability to foster global trade connections, will establish a comprehensive ecosystem that marches forward on the journey of nurturing Vietnam's precious rice grains. This journey is not only an internal one but also a path to the global stage, carrying the distinctive flavor of Vietnamese rice to even the remotest corners.

DOANGIA PHAT
ABOUT US

- // Cherishing rice grains reflects the appreciation for the cultural significance of the Vietnamese family meal, the beauty of labor among farmers, and the love for the homeland, instilling a sense of national pride.
- // Doan Gia Phat Food Services Trading Joint Stock Company is a professional producer, processor, and exporter of rice in the Mekong Delta, Vietnam, an incredibly fertile region renowned for rice cultivation.
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VISION

Doan Gia Phat is a dynamic and innovative grain company with a strategic vision to become a reputable exporter of high-quality rice and agricultural products, establishing a comprehensive ecosystem in providing products from cultivation to rice globally and bringing the essence of Vietnam to the world.

MISSION

- For consumers, customers, and partners: We pledge to deliver high-quality rice products, distinctive Vietnamese rice specialties, and agricultural produce with exquisite flavors and reliable quality. We create a unique culinary experience, bringing joy and satisfaction to every meal.
- For the economy and society: We contribute to the socio-economic development of Vietnam through the export of high-quality rice. Aligned with sustainable development goals, we ensure the creation of safe products that adhere to international quality standards, thereby building the reputation and position of Vietnamese rice and agricultural products in the global market.
- For the farming community: We deeply value the hard work of farmers and nurture the inherent qualities of rice grains. Dedicated to diverse agriculture, we strive to achieve ambitious aspirations.



- Reputation:** Maintain a trustworthy relationship with customers, partners, and consumers through honesty and ensuring high quality for each product.
- Professionalism:** Our professional team and specialized services provide an international standard trading experience.
- Connectivity:** The ability to connect and develop an ecosystem of resources and global commerce.
- Appreciation:** Value the people of Vietnam, respect the essence of labor, esteem those who bring forth rice grains and Vietnamese agricultural products, and infuse the profound spirit of the nation in each meal.

CORE VALUES



BUSINESS PHILOSOPHY

VISION - MISSION - CORE VALUES

WHY CHOOSE US?



COMMITMENT

CERTIFICATE OF
QUALITY STANDARDS

SOCIAL RESPONSIBILITY

DOANGIA PHAT

COMMITMENT

DOANGIA PHAT

Commitment to delivering premium-grade rice with exceptional quality



Provide an internationally standardized trading experience through dedicated customer care services



Uphold the principle of "Integrity" as a business motto, ensuring honesty in each product and service



A team of young, enthusiastic, and professional personnel



Always prioritize customers, foster sustainable relationships, and facilitate long-term development



Doan Gia Phat has been honored as one of the Top 10 'ASEAN Top Brand Award 2023' by the Southeast Asia Economic Cooperation Forum

- Provide high-quality, safe, and nutritionally rich rice.
- Collaborate with farmers and suppliers to implement sustainable agriculture.
- Support and contribute to community development activities and projects.
- Apply scientific and technological advancements in business operations.
- Create employment opportunities to enhance the lives of laborers.



PROCEDURE

PURCHASING

- Fulfill demanding criteria for quality, quantity, and delivery conditions.
- Seek out and select reputable suppliers.

QUALITY VERIFICATION

- Adhere to rigorous quality control standards and processes.
- Conduct sample testing and confirm compliance with standards for moisture, flavor, nutrition, and food safety.
- Conduct quality checks from the procurement stage to the export stage.

PACKING SPECIFICATION

- Package products according to international standards.
- Automated packaging process.
- Quality check of packaging.
- Labeling and inventory management.

EXPORT

- Ensure all necessary documents and legal certifications are in place.
- Monitor the export process and ensure timely and accurate delivery to the designated destination.



WITH CLIENT

Respect and Listening:

- Respect the privacy and opinions of customers.
- Listen and respond to feedback and requests promptly and effectively.

Top-Quality:

- Ensure aromatic, safe, and nutritious rice products.

Dedication and Enjoyment:

- Cultivate an open and professional environment where customers feel welcomed and specially cared for.

Protecting Rights:

- Adhere to legal regulations and contractual agreements.
- Strive to safeguard customer rights.

Problem Solving:

- Address all customer concerns and complaints fairly and promptly.
- Collaborate closely, identify optimal solutions, and ensure customer satisfaction.

DOANGIA PHAT

CODES OF CONDUCT

Honesty and Transparency:

- We respect and conduct ourselves honestly and transparently towards our esteemed partners.

Collaboration and Mutual Development:

- We believe close collaboration and mutual development will benefit both parties.

Quality and Reliability:

- We ensure that our products and services meet the highest standards of quality and reliability.

Respect and Partnership:

- We view partners as integral to our journey and are always ready to listen and support.

Innovation and Creativity:

- We encourage novel ideas and readily support partners in researching, developing, and testing innovative solutions to enhance product and service quality.



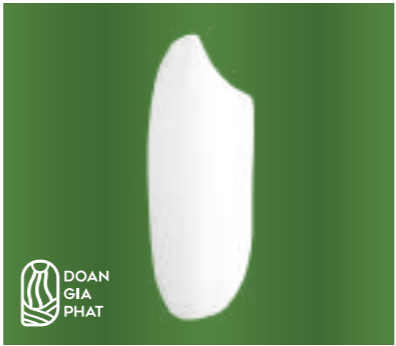
WITH PARTNER

PRODUCTS

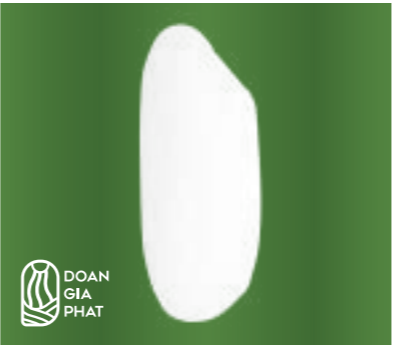
ĐOÀN GIA PHÁT sources and processes its products in Vietnam. Due to the favorable climate conditions and production capabilities, rice from Vietnam is highly regarded and is a favored consumer choice for everyone. We comply with the Vietnamese Consumer Protection Law and the National Origin Labeling Standards by labeling the National Origin on our packaging, providing the most up-to-date information on the origin and processing of our products.



Jasmine Rice



An Giang Glutinous Rice



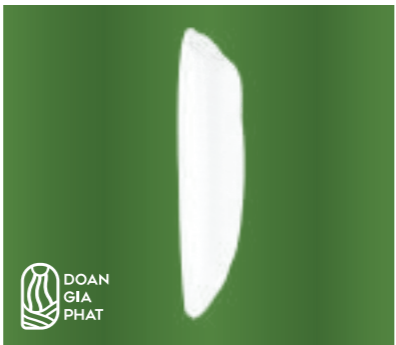
Long An Glutinous Rice



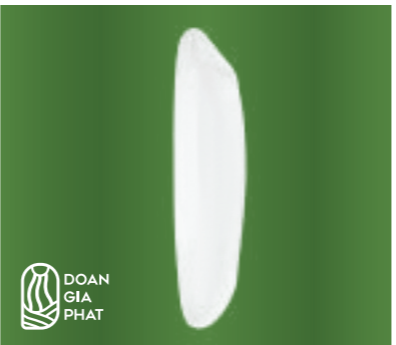
Round Grain Glutinous Rice



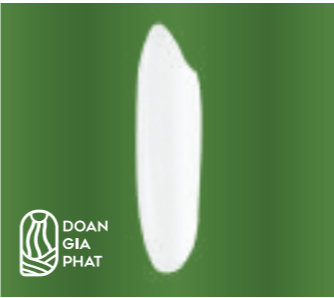
5451 Rice



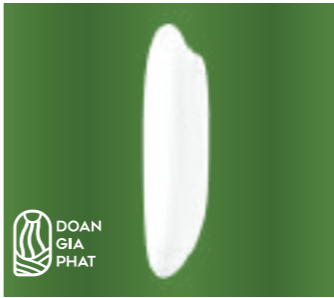
Hom Mali Rice



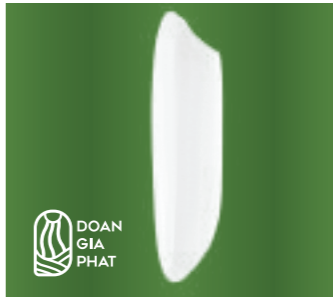
KDM Rice



ST21 Rice



ST24 Rice



ST25 Rice



Calrose Rice



Camolino Rice



Japonica Round Rice



Medium Rice



504 Broken White Rice



504 Long Grian White Rice



Jasmine Broken Rice



Long Grian Parboiled Rice 5% Broken



Black Rice



Brown Rice



Purple Rice



Red Rice

ACTIVITIES AND COMMUNICATION



Doan Gia Phat was honored at the ASEAN Top Brand Award 2023 Ceremony



DOANGIA PHAT

CLIENT AND PARTNER



DOANGIA PHAT

“Credibility is not merely a standard, but a spirit, a way of life in business.”

Doan Gia Phat always places the customer at the center, striving for credibility in delivering high-quality products and generating outstanding value for customers and partners. We deeply understand that a business's existence is driven not only by financial goals but also by higher purposes, contributing to the sustainable development of society.

We recognize that our success cannot be separated from the development and well-being of the community. We value the essence of humanity, foster conducive working conditions, and uphold business ethics, thus demonstrating our responsibility to society and generating benefits for all stakeholders.



DOAN GIA PHAT FOOD SERVICES TRADING JOINT STOCK COMPANY

"Cherish Vietnamese rice grains"

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Contact Information

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ORGANIZATIONAL CHART OF DOAN GIA PHAT

